





Christy Whitney Borchard, President & CEO

A note from Christy

Hard to believe but 2017 is coming to a close. As we are approaching our 25 year anniversary, we have so much to be thankful for at HopeWest.

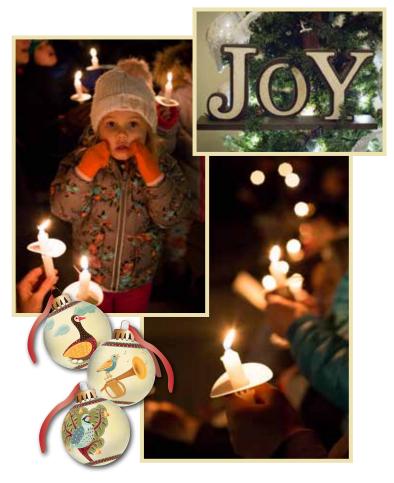
- We have served more than 22,000 hospice patients and their families since we began in 1993.
- For the 3rd year in a row, we were ranked as a top healthcare company to work for in the nation! We were #26 out of 75 and were in the top five family friendliest organizations.
- We now have 375 extraordinary employees and more than 1,300 incredible volunteers.
- For the second consecutive year, we were a recipient of the Hospice Honors Award and the only hospice in Colorado to receive "elite" status. This prestigious award recognizes hospices that continuously provide the best patient and caregiver experience as measured from the caregiver's point of view.

Our successes are not our own. They must be shared with you, our community, because through your support we are able to accomplish what we do. That is something we take seriously and never lose sight of – your generosity. We recently had our annual Light up a Life ceremony in Grand Junction and it was the true definition of community coming together. We had more than 350 people attend as we started the holiday season with the lighting of the Care Center Campus. It was quite a sight and a special time to remember and thank those close to us and those who support our mission every day.

HopeWest

HopeWestCO.org

We would not be the organization we are today without the support of every one of you, so thank you! Have a wonderful holiday season.



Volunteer News Montrose & Ouray Counties



During this holiday season and as we come to the close of 2017, the staff of HopeWest expresses our sincere thanks to the amazing volunteers who make all that we do as an organization possible. Thank you for giving of yourself to bring comfort, care and love to so many patients and families in our community. You enable HopeWest to accomplish so much more than we could possibly do on our own. We wish you and your family all the joys and blessings of this season as well as a happy and prosperous New Year!

NEW VOLUNTEERS JOIN MONTROSE TEAM



New Volunteers, Kirsten McGough, Betty Boon, Sharon Watkins & Jeanette Loven

A class of volunteers recently completed Volunteer Orientation and Training. joining our ranks are: Dasha Green, Karen Little, Jeanette Loven, Kirsten McGough, Mary Hoch, Chris Newman, Tina Santacroce, Barbara Harper & Betty Boon. A recent spike in volunteer interest will warrant further training sessions on **Monday**, **December 11** from 9:00 a.m.-3:00 p.m. (general orientation) and Wednesday, December from 1:00 p.m. - 4:30 p.m. (patient support). If you know of anyone who might like to join the HopeWest volunteer team, have them contact Kelly Thompson, KThompson@HopeWestCO.org or (970) 497-5204.

GARDEN GNOMES OR ELVES?

What a glorious fall this has been – and the gardens at the Montrose HopeWest are no exception. Pictured below is a bouquet of Novi Belgi Aster and 'Moonshine' Yarrow that was cut from the gardens on November 1 and a bouquet of the same flowers was cut a week later!



Our fabulous volunteer gardeners have now put the beds 'to bed'. Christmas lights have now been strung and the offices have been transformed by these little elves into the magical season now in our midst. Stop by to see the beauty they bestowed upon the HopeWest offices and gardens.

BEST OF THE BEST

HopeWest was selected as the best hospice facility in the **2017 Best of the Best Awards**, sponsored by the Montrose Daily Press. Thank you, Volunteers, for your part in helping us achieve this honor!



Congratulations!

HEIRLOOMS

MONTROSE HEIRLOOMS RECEIVES NEW WHEELS

Heirlooms' vintage van, which has assisted the store for many years in picking up donations and delivering purchases, has finally made its last trip. It was increasingly apparent that any repair costs would not be prudent use of our funds nor bring us any assurance of reliability. Word went out that we needed a replacement and nothing short of a miracle soon followed: a very generous donor located a 2016 Ford T250 with only 9,000 miles on it, purchased it, included an extended bumper-to-bumper warranty, and donated it to the HopeWest Heirlooms store!



What blessings we experience every day in order that we can bless others.

But Wait....There's More!

The old washing machine at Heirlooms also 'gave up the ghost' in September and this same donor felt it was best to just start fresh with a new washer/dryer pair and supplied us with one. Gracious! It's not even Christmas yet but we sure feel spoiled already! Heartfelt thanks to this donor and the never-ending generosity on their part! These gifts will make the jobs of our volunteers at the store much easier.

VOLUNTEER OPPORTUNITIES

Sip & Share

Thursday, January 11 | 9:00 am Montrose Center for Hope Community Room 725 South 4th Street | Montrose

Come join us for about an hour to share your 'tool bag' and learn from other volunteers on what works when working with Alzheimer's and dementia patients. Explore some new resources and methods for you to use with your patients and/or loved ones. We will enjoy a spread of pastries, coffee and tea in a more relaxed setting as we learn from one another. Invite friends, family and other community members. RSVP to Kelly Thompson, KThompson@HopeWestCO.org or (970) 497-5204.



HAVE YOU 'CHECKED OUT' THE HOPEWEST LIBRARY?

Volunteer Eva Preslan has organized a wonderful resource for those dealing with illness, grief, death and dying. There are also many resources for the caregiver facing dementia and a variety of other helpful topics. We also have a wonderful children's library to help teens and children deal with the same struggles. The library is available to all and free of charge. Come 'check it out' yourself or refer a friend who might be struggling to cope with life's changes.

Happy Birthday Volunteers

Volunteers, we want to celebrate your birthday! Please come join us at either the Volunteer Birthday Breakfast held on the third Wednesday of every month at 8:00 am and/or the Volunteer Birthday Lunch held on the third Thursday of every month at 12:00 noon. Both are held at the Montrose Memorial Lobby Grille. Even if you don't have a birthday, come and enjoy some great fellowship and delicious food – you can eat very well for around \$3.00 for breakfast and generally under \$10.00 for lunch.

Join us December 20 for breakfast or December 21 for lunch. Join us January 17 for breakfast or January 18 for lunch.





Two Rivers Convention Center Grand Junction

Montrose Gala March 17

Montrose Pavilion

More details coming soon.

For information or to reserve seats, please call (970) 683-4914.



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Our annual Holiday Show in Grand Junction was a smashing success.



Thank you to all of our volunteers for the thousands of hours that went into making this so amazing!